# Trauma Matters

Special Edition: Trauma & The Arts, Summer 2023

A quarterly publication dedicated to the dissemination of information on trauma and best-practices in trauma-informed care.

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# **Turning Pain Into Purpose**

by Lucy Gellman

In a warm, quiet room off New Haven's Edgewood Avenue, close to a dozen



people stood in a circle, listening as Rev. Odell Montgomery Cooper described the worst year of her life. In April 2016, her 25-yearold son was shot and killed in New Haven while

driving home from a night of celebration. A year later, on what would have been his 26th birthday, she suffered a brain aneurysm that nearly ended her life.

She promised herself that if she lived, she would find another way to cope. She didn't know that she would transform the lives of thousands of fellow bereaved parents, siblings, and children in the process.

Cooper is the author, playwright, and educator behind "Interruptions: Disrupting The Silence," a book, play, and multi-part curriculum that seeks to address trauma and grief through artmaking, therapy, and peer-to-peer discussion. In New Haven and beyond, it is one of the ways that the arts are helping community members heal from multiple kinds of trauma, one brushstroke, conversation, piece of theater and podcast at a time.

One might start with Cooper, who since 2018 has worked with fellow artists, faith leaders, and mental health professionals to help tell the story of her own trauma and healing. In 2018, Cooper connected with music educator Dr. Jonathan Berryman,

a teacher in New Haven's Public Schools who for years has also helmed the Heritage Chorale of New Haven (HCNH). When he heard her story, Berryman encouraged her to find a way to share it with a wider audience.

For Cooper, who was dealing with deep grief and Post-Traumatic Stress Disorder (PTSD), it took a year. But by mid-2019, she and Berryman had started working on a stage play that told the story, and included space for talkbacks and trauma-informed discussion. In the years since—and despite the impact of a global pandemic that pushed the work temporarily online—she has continued to grow that work with partners from Bregamos Community Theatre to the Connecticut Violence Intervention Program (CT VIP) in an attempt to help others navigate loss, grief, trauma, and healing.

In New Haven, there are multiple such examples, from theater that tackles PTSD and emotional burnout to spoken word poetry that amplifies Black joy and resistance. Prior to its move to itinerancy last year, Long Wharf Theatre ran several iterations of the New Haven Play Project that focused on transformative and sometimes trauma-informed storytelling. Nowhere, perhaps, was this clearer than in a 2019 partnership with Integrated Refugee and Immigrant Services (IRIS), the Connecticut Mental Health Center (CMHC), Tower One Tower East, and Youth Continuum.

It's one of many theaters doing that work. For over half a decade, Elm Shakespeare Company has been collaborating with Ice The Beef, a youth-centered nonprofit that uses after-school and extracurricular arts learning to break a cycle of gun violence. In the past three years, they together have produced runs of Romeo & conflict resolution.

years ago, as 2020 laid bare the parallel hopelessness, she bridges the gap. and excruciating pandemics of Covid-19 and white supremacy, it was the arts that became part of that healing. In New Haven, dance, song, and poetry often accompanied protest, inviting participation as people marched literally for their lives. Much more recently, All Together Healing Inc. launched a program meant to help kids navigate trauma and emotional exhaustion with a different art medium every Friday.

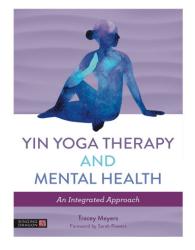
These merely scratch the surface of the work taking place in New Haven and the Greater New Haven region. For more on each of these examples, check out the Arts Paper at https://www.newhavenarts. org/arts-paper/articles. To learn more about the Arts Paper, you can also email clients with PTSD and complex trauma. through the complicated relationship with the editor, Lucy Gellman, at lucy@ne- Tracey has witnessed them finding peace his father. whavenarts.org

Lucy Gellman (she/her/hers) is the Editor of the Arts Paper. Lucy is a lapsed art historian who loves wordplay almost as much as community building. Prior to her Director of The Connecticut Women's Contime at The Arts Paper she was a report- sortium (CWC). She has spent over 30 years er at the New Haven Independent and working in behavioral health. Her experstation manager at WNHH Community tise is in trauma-informed system change Radio, where she still produces and hosts and she spearheads multiple groups and Kitchen Sync, a show about food and New Haven.

# **Featured Resource: Yin Yoga and Mental Health** by Tracey Meyers, Psy. D.

### **By Colette Anderson**

et me start by saying this book is more Athan a manual about yoga. Tracey shares firsthand accounts of how yoga and meditation can transform the lives of clients she has served who have severe mental illness. She takes an integrative approach and combines it with her ability to do psychoeducation. She deeply believes and demonstrated how holistic practices  $\mathbf{I}$  as I loved reading for my English class- For the past 17 years, she has served as can ease anxiety, depression, and even es, I was afraid of poetry. I wasn't sure if a trainer/consultant with the CT Women's schizophrenia.



and joy in their lives and the healing power of yoga and mindfulness. A great book source to serve as a reminder of the huto add to your collection.

Colette Anderson, LCSW, is the Executive group. initiatives across the state to promote trauma-informed, gender responsive care. She also trains and presents on a number of topics including trauma, gender, staff care, and healing arts for diverse audiences and agencies. In October 2016, Colette was awarded the National Association of Social Workers – Connecticut Chapter Social Worker of the Year Award.

# Spoken Word Artist; **Brandon Leake**

By Eileen M. Russo

I understood the author's message and Consortium, DMHAS, private agencies, In her work as a psychologist, she uti- as a teenager thought that meant I was and several states beyond Connecticut.

Juliet and Hamlet that seek to address an lized her love and belief in the power of less than smart. I do, however, love the epidemic of gun violence in New Haven, yoga and meditation. She knows how to television show - America's Got Talent. I allow space for public greiving, and sug- teach and now has written the knowledge have been successful in choosing several gest new and discussion-based forms of for those of us who desire to learn. From winners, usually people who has a unique teaching to pictures and lived experienc- talent and everyone else said would never That work extends to the streets. Three es with individuals in deep despair and win. One of these winners was Brandon Leake, who won the million-dollar prize in September 2020. Why am I writing about this as a resource?

Brandon Leake writes poetry and is a spoken word artist. His words touched my soul and I believe the souls of all who listen. Trauma is often spoken about in clinical terms by describing events and offering a diagnosis. It can be easy to miss the depth of loss, the depth of fear, and the depth of pain. In his opening piece in 2020, Leake, shares with the listener his grief over the death of his sister and in so doing, we touch our own grief. In the second piece, Leake describes the fear of all mothers and then moves us to feel the fear of mothers of black and brown She shares what she has seen in many boys. And finally, we journey with Leake

> I offer Brandon Leake's poetry as a remanity of trauma, a possible resource for a writing group, or perhaps a healing



For a compilation of some of his poetry go to: https://www.youtube.com/ watch?v=SaPXcg7lLfg

Eileen Russo, MA, LADC, is a licensed addiction counselor, a certified clinical supervisor, and an advanced certified alcohol and drug counselor (substance use and co-occurring disorders) who has worked in the addiction and mental health field for the past 37 years. Ms. Russo also holds credentials as a relapse prevention spedon't like poetry much. In fact, as much *cialist and a compassion fatique educator.* 

Ask the Experts: An Interview with Wednesdae Reim Ifrach, **REAT, ATR-BC, ATCS, LPC,** NCC, CLAT, LCMHC, LPCCaN

By Kay Warchol, MSW



ednesdae Reim Ifrach (they/them) holds a Masters in Art Therapy from Albertus Magnus College. They currently serve as a Board Member with Project one, right, your brain and your body are especially when clients leave treatment HEAL, the Nations only Eating Disorder Treatment Equity Access based Non-profit. They previously served on CT DCF LGBTQ+ Youth Advisory Board as well as being the former President of the Connecticut Art Therapy Association. Their current specialties include gender affirming care, fat and body activism, intersectional social justice, complex trauma and eating disorder treatment. They also founded Walden Behavioral Care's Rainbow Road, the countries first 2sLGBTQIA+ ting a brick wall. Then they start making IOP/PHP for Eating Disorders.

# trauma?

WEDNESDAE REIM IFRACH: This is actual- art therapy as a practitioner? ly a really complicated one, but I love it. So, if we start off with like the basic, most WEDNESDAE REIM IFRACH: A lot of my art rebral experience if you're never in your rudimentary understanding, it's essen- therapy work has been in the eating disortially that talking about trauma re-trau- der field, I've learned how to use DBT and matization people. Lots of people that art therapy together, which I have found with eating disorders, a lot of the queer have done a ton of talk therapy, maybe has been really successful. We don't talk and trans clients I work with, right. Art is

gotten something out of it. Often, we'll are just another version of trauma, right? find there's a stopping point that they Our bodies are traumatized, over and over can't move past, right, and that's when and over, eating disorders are a result and we usually recommend things like EMDR, or ART. I think those are incredibly valid eating disorder, you've got to learn how and incredibly important and not every- to be mindful. You've got to distress tolerone can tolerate those. So, the other op- ate. You've got to learn how to be in the tion we can offer clients is this idea if you make art and you allow your body to get And so that's where DBT is great. Howevit out of your body, you don't hold on to er, again, because this is trauma, I always it anymore. At the basic level art helps us tell my clients, you can't just "both-and" get things outside of ourselves. Then, in and "DBT it away". When it's in your body, therapy, if you're doing art therapy right, when it's your eating, when it's how you we can examine what that externaliza- feel about your body and how you are tion looks like. What symbols, patterns, in the world. We've got to do more. I've colors, themes are coming. Then for art kind of figured out how to incorporate art therapists that do a lot of art assessment, therapy into the different kind of parts there are different things we can look for of DBT, so that there's the kind of tradito kind of assess what's going on. I'm not tional DBT component and the art theraan art therapist that does a lot of assessment just because that's not what my so that we're getting both experiences calling was. On a bigger level, there's a lot at the same time. So we're tapping into of really great research on how your para- that brain in that parasympathetic nersympathetic nervous system responds to vous system and we're also learning the art making and how art making actually concrete skills that kind of help us in the calms your nervous system down enough world. Because we don't live in a world to be able to process. And art in lots of where people can just stop and make art. situations, including things like traumatic I wish that we did. I feel like the world brain injuries, have actually been used to would be a better place, but sometimes rewire the brain. We know art making can you're going to need those concrete skills. actually rewire parts of your brain and calm your nervous system and when you or things that they can carry with them. think about what trauma does to someon fire. Every time you go into a session, you're on fire. Now we're at least cooling do all of this without a therapist. We crethat down enough that we can figure out ate things where when they're not with the next step. The next step might be a us in session, they can still remember deeper art process. The next step might what to do with those things that they've be to do this in conjunction with EMDR, actually made out of art. Which, I have and I know art therapists that actually found just feels more meaningful in genalso do EMDR. They bring them together. eral. You know, it's cool to have a client Again, different for each person. But it's a come back to a session with their transireally incredible process to watch someone that kind of feels like they keep hitart and the brick wall kind of disappears.

### KAY WARCHOL: How does art assist in KAY WARCHOL: What are the advantagthe treatment and healing of complex es of art therapy over conventional psychotherapy? Is there anything that you would typically do in conjunction with

throughout many, many years and have in this field about how eating disorders a really safe way to experience your body

an example of that. When you have an moment and communicate with people. py component that does the same thing, Often my clients will even make art cards We do a lot of transitional object making, and they now have to remember how to tional object and say I use these skills this day because it reminded me. I was able to eat at this meal because I was able to touch that thing in my pocket that reminded me of the work we're doing. And so, in that sense, you know, maybe it's, I don't know, some people think it sounds like woo woo or hippie and, maybe it is, but I don't think that that's a bad thing. I think that every human being is different and let's face it. Talking can be such a cebody and who wants to be in their body in the world right now, especially folks

they might feel everywhere else in the world right now.

KAY WARCHOL: You talked about transitional objects and trying to have people be "in their body". Can trauma affect people and have them go into an almost dissociative state, especially when it comes to being connected to one's body as someone who is gueer or trans?

WEDNESDAE REIM IFRACH: Oh, yeah, I mean what choice do you have right now? Depending upon where you are, even in our own state, but in the world will depend upon how safe you feel. And how can you be in your body when you're looking around at signs and bills and new articles and everything that keeps saying that like you. Or identity isn't real or valid or should exist and there are people that think that you should be killed just based on your identity, and then it's like, hey, but be in your body and come talk to me. When you look at it that way, it's really unrealistic and it's been unrealistic for a really long time for lots of different marginalized people. And so I think we've all in the therapy field, even if people aren't art therapists, had to think creatively outside the box of how we can help people that are in theses states in a way that won't be harmful while also honoring that, right now is just so painfully difficult for so many people for so many reasons. That I don't know, if we talk about this enough, I'm just not gonna feel better.

### KAY WARCHOL: What are some common misconceptions regarding art therapy?

WEDNESDAE REIM IFRACH: My favorite ones have been that people think I only work with small children and I'm not saying art therapy isn't for small children. However, I work with adults, I've almost always worked with teens and adults, so I think it's this idea that art is only for kids. Which really speaks to, I think, some of the damage in our culture just around art and creativity, that magically when we grow up, we're not allowed to create anymore. Which is unhealthly, I think all of us need to do something creative or a hobby or something that makes people feel like they're creating something in the world. I think another really big misconception is that anyone can do what we do, that they can just kind of pull out some colored pencils in a session, and magically you're

drawing or mandalas or coloring sheets say they are. What we are trained to do is to look at what someone is dealing with and figure out with those issues and diagnosis what materials are most appropriate to not trigger somebody, but to also help them drop into the thing we're trying to do. We call them directives. Other people call them activities. What directives are most appropriate for that person in those diagnosis? Do we wanna do art in session versus on our own as therapy homework. If we're doing telehealth, do we want to do collaborative digital art versus the kinesthetic making of art. I think there's a lot of things that people just don't realize, like there's a lot of studies on how certain art materials for people that have experienced sexual abuse actually trigger them back to that moment. And I've worked with therapists in the substance use field that have used materials that actually in a closed office with no ventilation, simulate getting high. And then, that actually triggers a relapse. I feel like people don't always realize there's some technicalities here, that we spend three years getting an art therapy degree. Your master's degree is a little longer because you learn how to be a talk therapist and an art therapist. The other most common misconception is that people kind of expect all of us, and I do fit into the weirdo artist camp, but most of the art therapists I know are not like the queer weirdo theater kids. They're very professional, there are even CEOs of companies that have this training. Just like in any other field, there is a range of human beings that do this work. I think you say art and magically people kind of have their own stereotype in their head. Some of us are that stereotype and some of us aren't, but it can be frustrating to watch your whole field kind of be judged based on that one stereotype.

without feeling the lack of safety that doing art therapy. I'm not saying that KAY WARCHOL: As we are talking, something that came up for me was during the aren't therapeutic. There are studies that pandemic we saw a lot of people start to enjoy more creative outlets, simply because they now had the time. Have you seen any shifts within the field where people are taking art therapy more seriously because of their own renewed interest in art as self-care?

> WEDNESDAE REIM IFRACH: I've seen a lot more people ask for art therapists for their clients as referrals, which has been really cool to watch. I think that in general, because Connecticut's a smaller community and we have a local art therapy program, people generally kind of know to ask and what to ask for. But I have noticed in the pandemic clients are more open to digital art making. Clients are more open to wanting to make art while on camera. I never did telehealth art therapy until the pandemic, so there was also a learning curve for some of us. Other people have been doing telehealth like that for years. I think a lot of people that were newer clients for me, reached out because they wanted an art therapist so they could learn how to incorporate those things they've already been doing at home into their own therapy. And so, a lot of people would show up and be like I've been painting a lot and crying a lot. And I'm like, "Well, A, it is the pandemic we are all crying a lot, it's ok", but B is you're crying while you're painting, it's bringing something up. Can you bring that painting to the screen? Let's talk about what's happening, and that has really, I think, opened a lot of people's eyes to the power that art therapy has. Frankly, how much our culture has robbed adults, specifically of the ability to be creative. I think about how I used to drive an hour to work. I would be there for eight hours. I would drive an hour home, right? That's already ten hours of your day. We're supposed to sleep for eighthours, so 18 hours total. So, you've got six hours



in your day to do laundry, make three meals, take care of your kids, walk your dog. People got time back, when they got time back they started to experience the things that they were missing, and now people don't want to miss that anymore. So now people are realizing if they come to art therapy, they can actually keep that process that they were doing on their own and create something deeper. I know art therapists that have gone back to being in person because that feels safe and comfortable for them. And there are lots (cont.) of people that do that, but all of my clients continue to do this process virtually, which is incredible.



KAY WARCHOL: On the flip side, what are your thoughts and experiences with the increased commercialization of art therapy, and how commodified it has become? Have you experienced any issues with clients that expect their session to and longer-lasting impact on the brain. be a certain way?

WEDNESDAE REIM IFRACH: So, I haven't had any clients that showed up expecting something, which I mean, I think I'm just leagues, that wouldn't be true for everybody. What I have always found frustratand there being an art therapy stand by the checkout and it's just coloring books. And I'm like, "that is so dangerous". First and increase self-esteem. of all, it's just a coloring book, call it a coloring book. We want to have adult coloring books and kid coloring books, totally fine, but as a bookstore, you cannot offer anybody therapy by selling things. Sometimes that creates this weird divide that I've experienced at times with our colleagues. It puts clients and colleagues in this really awkward position of almost feeling like we have to offer up a buzzword when the buzzword is a long-standing profession....(cont. on podcast)

This interview has been abridged for length and clarity. To listen to the full version, visit: www.womensconsortium.org/podcasts

### Looking Back at Fall 2016:

## Why Images Matter: Using Art Therapy in a Trauma-**Informed Setting**

### By Monique Proto, LPC, ATR, and Tracy Starbird, LPC, ATR

The old saying "a picture is worth a thousand words" rings true powerfully today. Images on the news, social media, television commercials, and billboards sustain a lasting impact, with many sharing in the humor of Super Bowl commercials, the horror of the 9/11 attacks on the World Trade Center, and the devastation that New Orleans suffered from Hurricane Katrina in 2005.

Acute stress and secondary or vicarious trauma are virtually unavoidable today. Economic crisis, racism and segregation, hate crimes and violence, mass shootings, raging wars, - and technology allows the world to be a firsthand witness. These images remain imprinted in the minds of many, much more so than benign topics such as the day's weather forecast. Repeated exposure to traumatic imagery can have short

Although images have potential to be disturbing, they also can act as aids in several areas. Visualization, vision boards, and guided imagery are techniques that can be used to assist individuals in meeting goals lucky. I'm sure if I talked to all of my col- and managing relaxation, stress, and pain. As art therapy professionals, we collaborate with individuals to create images using ing is things like going to Barnes and Noble art media. This creative process and the resulting artwork are used to explore feelings, foster self-awareness, reduce anxiety,

> Many people experience a traumatic event but do not develop Post Traumatic Stress Disorder (PTSD), as a result of the event (Howard & Crandall, 2007). The brain areas implicated in the stress response include the amygdala, the hippocampus, and the medial prefrontal cortex. Acute and traumatic or chronic stress is associated with changes in these areas primarily due to increased cortisol and norepinephrine responses to stressors. In a nutshell, the brain is on continuous "high alert."

Individuals with PTSD may experience increased feelings of anxiety, fear, dissociation, distress, and substance use disorders due to the lasting impact on the brain (Howard & Crandall, 2007). Art therapy and the use of simple artistic activities can soothe the lower regions of the brain that are affected and can be of benefit to anyone who may experience acute or chronic stress or have symptoms associated with PTSD.

Art expression is a useful tool in reconnecting implicit (sensory) and explicit (declarative) memories of trauma and in the treatment of PTSD (Malchiodi, 2012). Some examples of this include drawing, clay work, and painting. Using art therapy techniques to create images is a form of cognition and facilitates reconnection with the image-based part of the brain. According to Siegel (2010), when images and sensations of experience take shape in "implicitonly" forms, they remain in unassembled neural disarray, lacking connection to accounts of the past. Such implicit-only memories continue to unconsciously affect subjective feelings in the present and the sense of self.

Art therapy constructs the implicit pieces of the puzzle into explicit forms to help people recognize the impact of these memories on their lives (Siegel, 2010). This allows for reflection and the processing of these experiences.

According to Cathy Malchiodi there are five components of Trauma-Informed Art Therapy:

- Art serves as a "neurosequential approach" that stabilizes the body's alarm responses.
- It identifies the body's reactions to stressful events and memories through trauma-informed evaluation and sensory based activities.
- It responds to the body's reactions through somatic and sensory approaches to self-regulation.
- It reinforces a sense of safety through reconnection, positive attachment, and self-soothing.
- It builds strengths by using the arts to normalize and enhance resilience. (Malchiodi, 2008, 2011)

ion is identified as a way of helping stabilize the body's responses to stressful or traumatic events. By using creative expression as an outlet for healing, a person can reconnect memories and events to their senses, cognition, and feelings. Their words then can be connected for continued work on personal recovery and resilience (Malchiodi, 2003, 2012).

for more complete awareness and pro- use in the self-directed session. cessing. Art-making can assist in expresssonal empowerment and growth.

87). Through art therapy, words are not the anchor for continued growth. necessary for beginning effective healing.

identified and put into words easily.

setting for sharing these thoughts and opening a collaborative dialogue that em- and repose. powers the creator. It is imperative that choices throughout the process.

the directive. Self-directed art allows an effectively fosters an overall improve-Traditional verbal or talk therapy has individual to choose their own direction in limitations for many. Art therapy, on the treatment as the therapist stands alongside other hand, helps to connect the left and in support of their choice. The individual right hemispheres of the brain to allow chooses the art materials he/she wishes to

Art therapy can tap into unconscious ing the emotions and effects of a trauma. thoughts and memories in a less threaten-This can include exploring a better under- ing manner. Creative expression employs standing of one's self and supporting per- the right-brain hemisphere, which is where visual memories are stored. It stands to rea-A person who has experienced trauma son that the use of art therapy and its focus may be consciously incapable of or, con- on creative expression has been successful sciously or unconsciously, resistant to in connecting and addressing the focus of talking about the incident. Siegel stated: unconscious imagery into present-day con-"one form of impaired integration and text. A client may engage in the creative self-regulation can be seen within the process without a preconceived idea or diminds of those individuals with unre- rective and begin to acknowledge aspects solved trauma or grief. In this situation, of memories that were not previously prevwe can propose, the mind has been un- alent. The creation of imagery can convey a able to integrate various aspects of the message more immediately than words can overwhelming experiences of trauma or articulate a meaning. With this approach, loss. With this unresolved condition, an additional symptoms or feelings may be readult's mind may be vulnerable to en- vealed that the client and art therapist then tering "altered states" in interaction with further explore and process. The imagery others, especially with children." (2001, p. acts as a vehicle for the healing process and

Both the process and the created form Art therapy allows the client and the of art are catalysts for taking a figurative therapist to collaborate and move from step forward. We continue to be amazed traditional verbal dialogue to a process by aha moments individuals experience of dialogue through creativity and self-ex- when they gain insight and awareness of ploration (GoodTherapy.org). Creating a particular issue through the process of art can be less intimidating than putting art-making and the art they created. We words together, which often is an inade- have worked with individuals who have quate vehicle of expression. Art provides taken themselves on a journey of recovery connection with the inner self and can that in part is evident in the progression of serve as a form of expression for feelings, their artwork. Colors have varied, shapes thoughts, and memories that may not be have been transformed, and individuals' connections to themselves and their envi-In our art therapy practice, we have ronment have stabilized and strengthened. seen through our work with clients that Art can provide the vessel of expression for the simple act of creating shapes or using feelings that are shut down or locked away. color can break down long-held defenses. Many symptoms may be in play among Unexpressed thoughts about a traumatic those who have experienced trauma and experience can overwhelm many, and ar- high levels of stress, and the simple act of tistic expression offers a safe, comforting drawing can help soothe and refocus energy to a place of positive thinking, safety,

By helping people reconnect to their inindividuals working through trauma are ner strengths, expressive art therapy can trusting of their environment and of the increase self-esteem levels and foster emtherapeutic relationship by being given powerment. Art-making also fosters new experiences beyond recurrent and painful Art-making can be directed by the art emotional patterns, promoting relaxation therapist or self-directed by the individ- and decreased levels of stress. This transual. Art therapy directives facilitate a lates into positive coping strategies and theme-based process and provide struc- grounding skills in managing triggers or ture and direction to the session. Art trauma-related experiences. Addressing materials are offered as they relate to symptoms of trauma and managing stress

ment of quality of life.

# Who's Been Reading **Trauma Matters? Alicia Feller!**



Alicia Feller, Director of Programs for The Connecticut Women's Consortium, with Trauma Matters.

licia spent almost 30 years of her career at the Department of Mental Health and Addiction Services (DM-HAS) where she last served as the Chief Executive Officer of the Southwestern CT Mental Health System. Alicia obtained her MSW from Southern CT State University and is an LCSW. She obtained a Masters in Arts in Integrated Health and Healing in 2019. As Director of Programs Alicia oversees and is responsible for the day-to-day operations of the department. Her favorite thing about working at the Consortium is the ability to create new training opportunities for the behavioral health professionals of CT and knowing that the work done at the Consortium helps create better care for the residents of CT. Alicia's favorite quote is by Maya Angelou – "I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."



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A publication produced by The Connecticut Women's Consortium and the Connecticut Department of Mental Health and Addiction Services in support of the Connecticut Trauma and Gender Initiative.

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